**Orell Jackson**

**(510)-953-9076**

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**Objective:**

To obtain a position utilizing my experience fully while maintaining the best possible work environment.

**Education:**

Richmond High School - Richmond, CA

Graduated 2007

**Skills**

• Excellent troubleshooting and testing skills

• Excellent time management and communication skills

• Ability to work independently and in a team environment

• Comprehensive understanding of the iOS and Android mobile platforms

• Developing test cases and regression documents

• Product specification review and analysis

• Extensive knowledge of the following software:

Windows Operating Systems, Word, Outlook, Excel, Internet Explorer, Firefox, Google Chrome, and Google Docs.

**Experience**

**Hartmann Studios-Richmond California**

**August 2014- December 2014**

**Installer**

As an installer I would load and unload trucks with merchandise

Install tenting, furniture and accessories for the client event

Communicate with them team lead and client for an efficient install.

**The Home Depot**- San Rafael California

July 2012- June 2013

Provide customers with lifting assistance and maintain a safe and clean storefront.

Assist other associates when they need help in their department.

**Sega of America**- San Francisco California

August 2012- January 2013

**Quality Assurance Analyst**

As a QA Analyst, my daily responsibilities included destructive testing, localization testing, testing on multiple different consoles, using multiple different debug tools, completing test cases, and completing technical requirement checklists. While at Sega I communicated with the leads and the team about the project and what needed to be focused on. while testing games for discrepancies and would reproducing the issues to check for a consistent bug and then enter the issue into the JIRA database in standard bug writing format and perform regression on new builds to verify if a known issue still occurs or has been fixed I would also execute test cases.

**Sony Computer Entertainment of America**- Foster City California

August 2008- October 2009

**First Party Quality Assurance**

As a tester at Sony I worked closely with the QA team to find bugs within the assigned game title

Document bugs found within the title and reproduce the issue several times to make sure it’s consistent and enter the bug into the DevTest database.

I would perform regression on new builds and firmware updates and perform software and hardware compatibility checks.

**Vector Marketing-** Oakland California

April 2008- August 2008

**Sales Representative**

Set appointments for product demonstrations with customers and file sales forms and receipts.

**Round Table Pizza**- San Pablo California June 2007- March 2008

**Crew Member**

Opening and providing excellent customer service.

Restock pizza toppings for the day and prepare various pizza orders. Organize the freezer, take phone orders, and maintain the facilities by keeping the dining room and restrooms clean.